

Driver Software Update

Often, when a SUPCO software version is updated, there is a possibility that the old and new versions can have a conflict, requiring an update to the driver. The steps below should correct the issue.

Choose logger version shortcut (SUPCOLog SL300/DV/SL500/LOGiT)

- Right click on logger shortcut
- Click **'Properties'**
- Click **'Open File Location'**
- Click **'USB Driver'**, expand folder
- Copy path, (Example: C:\Program Files(x86)\SupcoLog\USB Driver)

The data logger should be connected to the PC

Go to **'Device Manager'**

- Click **'Ports (COM/LPT)'**, expand folder
- Right click on **USB Data Logger**
- Click **'Update Driver Software'** (it may say 'Install' if it isn't already)
- Click **'Browse my computer for driver software'**
- Paste the copied path from above in field, check the box to 'Include Subfolders', then click 'Next'.

You should get a message that the driver was installed correctly.

You can close the window, and exit Device Manager.

Logger should be ready to use.