

# FREIGHT POLICY

Effective January 1, 2025



## DELIVERY OPTIONS

RightAngle™ Products ships products prepaid and are shipped in the most direct and economic manner.

Orders cannot be shipped to a P.O. Box.

This freight policy applies to dock-to-dock business addresses within the continental United States. If a delivery address requires special services, additional charges will apply. See below for special services pricing.

If requested, the original purchaser may ship via third party with a carrier of their choice using their own carrier account. The original purchaser is then responsible for any and all freight charges or damages incurred for that order.

Pick-up directly from the RightAngle™ Products manufacturing facility is available upon request.

## SHIPPING INFORMATION

Please be sure to provide complete and accurate shipping information, including the street address and telephone number. Inaccurate information can result in return or redirect of the shipment.

Please indicate any special services required at the time the order is placed. Additional charges apply to all special services.

If an order is returned as a result of inaccurate shipping information:

- **Any additional charges incurred due to return or redirect of shipment will be passed to the purchasing party identified on the order's P.O.**
- **Upon shipment and product inspection, a credit will be issued to the original purchaser for products that are approved and determined to be in like-new, resaleable condition. A credit will not be issued for product(s) not deemed to be in like-new, resaleable condition.**
- **A new Purchase Order must be issued to RightAngle™ Customer Service to resend the order to the accurate shipping address.**

## FURNITURE ORDERS

The following only applies to the furniture items included on the purchase order.

P.O. Furniture Items Total List Price	Freight Charge
\$5,000 List or more	Freight Free
\$150 - \$4,999.99 List	\$150
\$149.99 List or less	\$10

If the delivery address requires special services, additional charges will apply.

### Exceptions:

A \$50 freight charge will be applied to orders that include a quantity of one of the following products (sold separately):

- Cable Closet (XWMB36, XWMB48, XWMB60, XWMB72)
- Joey 2.0 (XPES310BF)



## ERGONOMIC PRODUCT ORDERS

The following only applies to the ergonomic product items included on the purchase order.

P.O. Ergonomic Items Total List Price	Freight Charge
\$150 List or more	Freight Free
\$149.99 List or less	\$10

If the delivery address requires special services, additional charges will apply.

## SPECIAL SERVICES

Please indicate any special services required at the time the order is placed. The additional charges for special services outlined below apply to all orders, including those that include furniture and ergonomic products.

Special services added at the time of order will be charged at RightAngle™'s flat rate as listed below. However, any special services added at time of delivery will be back charged at the full carrier rate.

Special Service	Additional Charge
Call Before Delivery (LTL)	\$25
Residential (LTL) or Limited Access** (LTL)	\$75
Lift Gate* (LTL)	\$75
Inside Delivery (LTL)	\$60 to first threshold Beyond first threshold — call for quote
Oversized Pallet - Excessive Length (LTL)	\$200 for lengths 94" - 143" Lengths 144" or more — call for quote
FedEx Ground Residential	\$10

\*Lift gate is required if recipient does not have a means to move the shipment off the truck to ground level, such as a forklift.

\*\*Confined area where a tractor trailer cannot maneuver or there is a restricted, secure area such as a school, military base, etc.